

Important Contacts



Plan/Service	Administrator	Phone	Website
Retiree Benefits Office	Fulton County	404-612-7600	fultoncountyga.gov
PREVENTIVE SERVICES			
Anthem HSA Plan Anthem POS Plan Anthem HMO Plan Anthem Medicare Indemnity Plan Anthem Medicare HMO Plan Anthem Medicare PPO Plus Plan	Anthem	800-474-2227 Pre-admission: 800-662-9023 Pre-certification and referral authorization: 800-722-6614 Mental health and substance abuse: 800-292-2879	anthem.com
Prescription Drugs	CarelonRx	833-285-4636	
Prescription Drug Mail-Order Program			
Specialty Pharmacy		833-255-0645	
Health Savings Account (HSA Plan)	MetLife Participant Services	833-571-0500	MetLife@service.healthaccountservices.com
HUMANA MEDICAL PLANS			
Humana Basic Medicare Advantage Plan Humana Enhanced Medicare Advantage Plan	Humana	866-396-8810	humana.com
KAISER MEDICAL PLANS			
Kaiser HMO Plan	Kaiser Permanente	404-239-6940	my.kp.org/fulton
Kaiser Senior Advantage Plan		800-232-4404	
OTHER BENEFITS			
Aetna Dental PPO Plan Aetna Dental HMO Plan	Aetna	877-238-6200	aetna.com
Superior Vision PPO Plan	Superior Vision	800-507-3800	superiorvision.com
Life Insurance	MetLife	800-638-5000	metlife.com
Employee Assistance Program	Anthem	800-999-7222	anthemeap.com (password: Fulton)
401(a) Retirement Financial Services Group# 767316-01	Empower	General questions: 855-756-4738 Account Review, call Standar Hammonds: 808-989-1612	participant.empower-retirement.com